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## **Professional Experience**

• Microsoft Research

Software Engineer, August 2022 - present

- Developed backend services for innovative products to enable Microsoft's customers to use Artificial Intelligence to discover useful information (technologies used: C#)
- Maintained software services by identifying concurrency problems in runtime computational graph API
- Streamlined connector service API by accommodating unordered data structures and external files
- Developed a more robust authentication flow, using cache to store and retrieve authentication access tokens
- Reddit

- Sr. Software Engineer, Machine Learning, July 2021 June 2022
- Led investigation and development to improve response time for microservices by tuning parameters and implementing server connections pool for green threads
- Developed web-based application (technologies used: Python, React) offering first-ever interactive API documentation for core machine learning services
- Directed transition of Core Machine Learning team to new in-house development platform (technologies used: Docker, Kubernetes)

### • Disney

- \* Sr. Software Engineer (July 2019 July 2021)
  - Lead backend engineer for executive financial analytics solution aggregating and rendering data from many businesses across the whole enterprise (technologies used: Python, GraphQL)
  - Hired (with teammates) two software engineers and senior manager of team
  - Led an international team of Disney data scientists, research experts and engineers to meet the White House call-to-action on COVID-19 scientific research by using natural language processing, machine learning, and data mining techniques to answer questions pertaining to the novel Coronavirus
  - Built and managed the team from scratch, winning formal approval and team resources from Disney Technology senior executives
  - Managed entire project end-to-end, directing technical strategy and vision, including publishing team research and finished product, which may be found here:

#### https://www.kaggle.com/danielwillgeorge/cobert-an-approach-for-question-answering

- Managed a diverse team of engineers, including one NLP scientist from Disney Research who left the team to pursue a PhD and one junior engineer who became promoted to a Software Engineer at Disney, in part because of our work on a question-answering model to help understand COVID-19
- Backend engineer working on Big Data systems (technologies used: Java, Spark)
- \* Software Engineer (June 2017 July 2019)
  - Backend engineer maintaining and developing Disney+ recommendation system (technologies used: Java)
  - Drove project to implement embedded database within build pipeline from scratch; increased test coverage from zero to more than 50% across microservices in Disney+ recommendation system (technologies used: Java, Spring)
  - Managed project to bolster sustainment for DisneyLife service, coordinating a team of four engineers (technologies used: Python, Django)
  - Coordinated multiple teams to automate translations of text (technologies used: Python, Django)
- \* Software Developer (July 2015 September 2016)
  - Analyzed changes in YouTube suggested rankings over time to gain insights into user and algorithm behavior; developed internal app to retrieve and research data
  - Presented findings to senior leadership and helped change company policy; grew viewership by 14%

- Led first-ever project within Maker Studios to use NLP to understand social sentiment for marketing partnerships; tokenized strings and generate custom visualizations of frequencies for sentiment analyses and marketing partnerships
- Developed a service to drive growth for YouTube creators by optimizing channel metadata and making recommendations for new creative content Rank-frequency distribution of data revealed an exponential relationship between a creator's fans and the YouTube content most watched by those fans
- Provided ad hoc reporting, defined key business metrics for reporting across the organization, and documented business processes
- Built software tool to retrieve customized data from Google APIs for analyses, which helped standardize reporting and reduced time required by more than 90%

• Zefr

Software Engineer, August 2014 - July 2015

- Developed and maintained an application to ensure correct monthly revenue attribution and reporting (technologies used: Python)
- Mentored two junior programmers in Python, MySQL, and PostgreSQL

## Talks

- COBERT: An Approach for Question Answering. Google: COVID-19 Open Research Dataset Challenge (CORD-19), 2020. https://www.kaggle.com/danielwillgeorge/cobert-an-approach-for-question-answering
- Understanding the Whole Computer with B-Trees as Database Indexes. Disney Streaming Services: The Art of Possible (2020). https://medium.com/disney-streaming/understanding-the-whole-computer-with-b-trees-as-database-indexes
- Testing PostgreSQL Applications From Scratch (Almost). Disney Streaming Services: The Art of Possible (2019). https://medium.com/disney-streaming/testing-postgresql-applications-from-scratch-almost

### Education

<ul> <li>Stanford University (School of Engineering)</li> <li>M.S., Computer Science (3.75 GPA)</li> </ul>	January 2020 - June 2024
<ul> <li>University of Washington (Michael G. Foster School of Business)</li> <li>– Graduate Certificate (mini-MBA), Business Administration (3.8 GPA)</li> </ul>	January 2011 - June 2011
<ul> <li>Illinois Wesleyan University (College of Liberal Arts)</li> <li>– B.A., Music (3.5 GPA)</li> </ul>	August 2005 - January 2011
– Alpha Lambda Delta, Phi Eta Sigma Academic Honors	
- University Distinguished Award for Intellectual Leadership	

#### **Relevant Coursework**

- CS 265: Randomized Algorithms and Probabilistic Analysis (Stanford University)
- CS 107: Computer Organization & Systems (Stanford University)
- CS 103: Mathematical Foundations of Computing (Stanford University)
  - Instructor-endorsed student answerer
  - Top 10% contributor
- CS 110: Principles of Computer Systems (Stanford University)
  - Instructor-endorsed student answerer
- CS 161: Design and Analysis of Algorithms (Stanford University)
  - Top 1% Contributor recognized by professor

- Endorsed for answers in algorithm analysis and proofwriting

# Certifications/Courses

- Google
  - Machine Learning with Tensorflow APIs

# Skills/Technologies

- Server-Side/Scripting: Python, Java, C/C++
- Client-Side: Javascript, React
- Data Manipulation/Management: pandas, numpy, MapReduce, Spark
- Data Modeling/Machine Learning: scikit-learn, nltk, TensorFlow, PyTorch
- Databases: MySQL, PostgreSQL
- Cloud Services: Google Cloud (GCS), Amazon Web Services (AWS), Azure
- Containerization/Deployment: Docker, Jenkins
- Messaging: Google Taskqueue, Pubsub
- Visualization/BI: DOMO, Tableau, matplotlib
- Methodologies: Agile, object-oriented programming
- Miscellaneous: Git, Spring, Maven, Django, GraphQL

 $June\ 2018$